

NEPCO Board of Directors

Position Descriptions, Responsibilities, Activities and Contacts

Director of Membership

Position Description:

NEPCO Bylaws: Section 7.05: Director of Membership. The Director of Membership shall form a committee, as appropriate, and conduct activities to retain and grow membership in NEPCO, ensure NEPCO provides valued services to its members, request feedback from members on the value of services provided, and maintain a current listing of HOA non-members in the NEPCO area of interest for recruiting purposes.

Responsibilities:

- 1. Maintain and grow NEPCO membership
- 2. Ensure activities and services provided by NEPCO are valuable and informative to our members and meet NEPCO's mission.
- 3. Contact non-member HOAs on NEPCO's to inform them about NEPCO's mission and services and invite them to join.

Activities required by the responsibilities:

- 1. Expand NEPCO membership through contact and education with members and non-member HOA's on NEPCO value added services.
- 2. Solicit membership feedback on the value of NEPCO services and provide recommendations to the BOD's on improvements to NEPCO activities and services.
- 3. Manage the Membership Committee activities to review membership status, potential new membership HOA contacts, actions and procedures needed to grow and retain memberships
- 4. Maintain spreadsheet of potential new HOA NEPCO members with points of contacts, history of interaction and their level of interest in NEPCO.
- 5. Review and recommend to BOD new Associate and Honorary Associate members.
- 6. Review and recommend memberships for removal from NEPCO for non –participation, non payment of dues or violation of NEPCO rules of conduct
- 7. Support the annual update of the HOA Information Matrix by the HOA members for posting on the website
- 8. Complete action items assigned to the Director of Membership by the Board of Directors
- 9. As requested by the Board of Directors, brief results and recommendations of the Membership Committee activities at NEPCO meetings.

Contacts:



- 1. NEPCO HOA members to solicit feedback on value NEPCO activities and requests for new activities or speakers/topics of interest.
- 2. NEPCO Board of Directors to review feedback and membership committee activities
- 3. Potential new HOA's Board of Directors to inform them about NEPCO and invite HOA's to join.
- 4. NEPCO Outreach Committee to communicate with NEPCO and Non-NEPCO HOA members about NEPCO's mission, activities and value.

Mike Aspenson Director of Membership 10 August 2018